

NeuroSync Privacy Policy

Last updated: 6th April 2026

This Privacy Policy explains how NeuroSync collects, uses, and protects your information when you use the platform. It also outlines your rights and how your data is handled in accordance with applicable law.

NeuroSync is an online self-improvement platform offering digital learning modules, audio sessions, and related content designed to support personal development through structured self-programming methods.

By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

Interpretation

Words with capitalised initial letters have meanings defined under the following conditions. These definitions apply whether they appear in singular or plural.

Definitions

Account means a unique account created for you to access the Service.

Company refers to NeuroSync, the entity responsible for operating the platform and providing the Service, the entity responsible for operating the platform and providing the Service.

Cookies are small files placed on your device containing browsing data.

Country refers to: South Africa

Device means any device that can access the Service.

Personal Data means any information that relates to an identified or identifiable individual.

Service refers to the Service.

Service Provider means third parties who process data on behalf of the Company.

Usage Data refers to data collected automatically when using the Service.

Service refers to NeuroSync, accessible from www.neurosync.online

Note: Update this URL if the NeuroSync domain changes.

You means the person accessing or using the Service.

Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

While using the Service, we may ask you to provide certain personally identifiable information, including:

Email address

First name and last name

Phone number

Any information you provide when using the platform

Usage Data

Usage Data is collected automatically and may include:

- IP address
- Browser type and version
- Pages visited and time spent
- Device identifiers and diagnostic data

Tracking Technologies and Cookies

We use cookies and similar technologies to track activity and improve the Service. By using the Service, you consent to the use of cookies as described in this policy. You can manage your preferences through your browser settings or cookie banner where available.

These may include:

- Essential cookies required for platform functionality
- Preference cookies to remember settings
- Analytics and tracking tools to understand user behaviour and improve the platform

You can choose to disable cookies in your browser settings, although this may affect functionality.

Use of Your Personal Data

We may use Personal Data to:

- Provide and maintain the Service
- Manage your account
- Provide access to digital modules, audio sessions, and platform features
- Communicate with you regarding updates or support
- Provide relevant information, offers, or updates (unless you opt out)
- Improve the Service, content, and user experience
- Ensure platform security and prevent misuse

We process your Personal Data only for legitimate purposes related to the operation and improvement of the Service.

Sharing of Your Personal Data

We may share your data:

- With Service Providers (e.g. hosting, analytics, payment systems)
- With affiliates or partners supporting the platform
- In the event of a business transfer or restructuring
- Where required by law
- With your consent

Retention of Your Personal Data

We retain Personal Data only as long as necessary to:

- Provide the Service
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

Transfer of Your Personal Data

Your information may be processed outside of your country. We take reasonable steps to ensure that your data remains protected and handled securely.

Your Rights

You have the right to:

Access your Personal Data

Request correction or deletion

Withdraw consent where applicable

You may exercise these rights by contacting us.

Security of Your Personal Data

We take reasonable steps to protect your Personal Data. However, no method of transmission over the Internet is completely secure.

Children's Privacy

The Service is not intended for individuals under the age of 18. We do not knowingly collect data from minors.

Links to Other Websites

The Service may contain links to third-party websites. We are not responsible for their content or privacy practices.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page.

Contact Us

If you have any questions about this Privacy Policy, you can contact us:

By email: support@neurosync.online

We are committed to handling your information with care, transparency, and respect.